

# Dell KACE K1000 as a Service

Comprehensive, easy-to-use and affordable anypoint management over the cloud

The Dell KACE K1000 Systems Management Appliance provides comprehensive management for servers, PCs, Macs, Chromebooks, smartphones, tablets, and connected non-computing devices. It can fulfill all of your organization's systems management needs, from initial deployment to ongoing management and retirement across multiple operating systems and hardware platforms. K1000 as a Service is a hosted version of the K1000 appliance and is also part of Dell's Enterprise Mobility Management (EMM) solution.

Through its integration with EMM, K1000 as a Service provides inventory information on all mobile devices managed through EMM. It also delivers a user self-service portal and detailed reporting and alerts to help you manage and secure your environment.

## Protect your data on a dedicated virtual appliance

The K1000 as a Service is hosted in a secure, high-availability data center. Your organization receives its own dedicated virtual appliance instance (VK appliance). That means your data is not mingled with those of other organizations and no other organization can operate on your appliance. This provides you with the security you need, while making it easier to comply with data protection regulations.

## Simplify your systems management purchasing and maintenance

Unlike traditional systems management solutions, K1000 as a Service does not require large, upfront capital costs. You pay for the use of the appliance

Benefits:

- Simplify the management of your IT environment.
- Reduce infrastructure costs – avoid additional hardware purchases and drain on data center resources.
- Free IT staff from supporting the appliance in your own infrastructure.
- Manage budget for your systems management solution through operating expenses instead of capitalized expenses.

Learn more and request a free trial at: [software.dell.com/products/k1000-as-a-service/](https://software.dell.com/products/k1000-as-a-service/).

## Comprehensive mobile enablement

### Endpoint management



Dell Mobile Management

### Workspace management



Dell Mobile Workspace



Dell KACE K1000 as a service



Dell Desktop Workspace

per managed device as an operating expense over the term of your contract. There is also no need to allocate data center resources to a physical or virtual appliance. Dell handles the hosting; all you need is a secure tunnel to the VK appliance to take full advantage of the K1000 features.

## Full KACE K1000 functionality over the cloud

K1000 as a Service provides all the features and functionality of the K1000 on-premise appliance, including:

- **Obtain accurate inventory** – Discover and inventory all hardware and software network-wide, including laptops, desktops, servers, storage devices, Chromebooks, and connected non-computing devices.
- **Improve license compliance and optimization** – Optimize software license usage by accurately tracking and managing software assets.
- **Perform software distribution** – Remotely distribute and install applications.
- **Deliver comprehensive patching** – Schedule, automatically deliver and track operating system and application patches.
- **Monitor servers** – Log monitoring of servers, integrated with asset management, reporting and help desk.
- **Ensure compliance** – Comprehensively track assets and create compliance reporting.

### System requirements

Must establish a site-to-site VPN connection between K1000 as a Service and your network to obtain the full functionality of K1000 as a Service. K1000 as a Service imposes no additional requirements on managed systems and supports 32-bit and 64-bit architectures where applicable.

### For more information

[software.dell.com/products/K1000-as-a-service](http://software.dell.com/products/K1000-as-a-service)

- **Deliver integrated help desk capabilities** – Provide help desk with granular SLA controls that is integrated with asset management processes and workflows, a user self-service portal, and the K1000 GO Mobile Application.
- **Improve endpoint security** – Identify, assess and lock down security vulnerabilities.
- **Enforce IT policies** – Manage configuration and enforcement via pre-packaged or custom policies.
- **Deliver energy savings** – Create and deploy energy-saving power configuration policies.
- **Provide complete reporting** – Generate both pre-packaged and custom reports.
- **Replicate remote sites** – Use existing file servers to replicate remote sites in geographically diverse environments.
- **Generate user alerts** – Broadcast alerts for user notification of important events, such as the interruption of email service.
- **Manage multiple domains** – Enable multiple domain support for decentralized IT environments.
- **Generate system alerts** – Receive administrative alerts on a variety of computer and network attributes for easy exception-based management.
- **Manage remote systems** – Use remote control for centralized problem resolution.
- **Access the leading IT community** – Establish deployment best practices with exclusive feed from our ITNinja.com community, formerly AppDeploy.com.
- **Various deployment options** – Choose to deploy as a physical or virtual appliance if you are looking for an on-premise solution.

## Features

### Simple and secure administration

- Administer via any device (PC, tablet, handheld) using a supported web browser
- Comprehensive search across entire K1000 database
- Authentication, permissions and administrative rights management
- Real-time LDAP and AD integration
- Wake on LAN capabilities for after-hours maintenance

- One-click appliance software upgrades
- Auditing and tracking of key administration activities by time and owner

### Ideal for distributed environments

- Remote replication and alternate download locations to effectively manage dispersed offices and local resources
- Easy-to-use configuration options for scheduling replication to simplify managing remote sites
- Bandwidth throttling and checkpoint restart to minimize network impact
- Dynamic policy groups to automatically organize and target systems at remote sites

## 2014 KACE customer survey results

- 79 percent of customers who evaluated ROI report the KACE appliance paid for itself in fewer than six months.
- 57 percent of KACE customers deployed in less than two weeks.

*\* Based on October 2014 Dell KACE Survey*

## About Dell Software

Dell Software helps customers unlock greater potential through the power of technology—delivering scalable, affordable and simple-to-use solutions that simplify IT and mitigate risk. This software, when combined with Dell hardware and services, drives unmatched efficiency and productivity to accelerate business results. [www.dellsoftware.com](http://www.dellsoftware.com).

